

Version Number:

Health and Adult Social Care Overview and Scrutiny Committee

Date of Meeting: 27 September 2018

Report Title: Report on the findings of the public consultation on the redesign of Adults and Older Peoples Specialist Mental Health Services (AOPSMHS)

Senior Officer: Jacki Wilkes, Associate Director of Commissioning, NHS Eastern Cheshire CCG

1. Report Summary

- 1.1. This report and its supporting appendices, which can be found [here](#), describes the process followed and findings from the recent public consultation on Adults and Older Peoples Specialist Mental Health Services (AOPSMHS) for the population of Eastern Cheshire, South Cheshire and Vale Royal CCGs.
- 1.2. The process followed an open and transparent process, overseen by consultation and legal experts, aimed at ensuring as many people as possible were encouraged and enabled to comment on proposals and 'have their say'.
- 1.3. The report shows that overall, option 2 is the preferred option with 'improving outcomes for people with specialist mental health needs', being the most important priority, followed by access to crisis services and able to visit easily people in hospital, easily
- 1.4. Commissioners have given conscientious consideration to the findings and have determined the work programme required to develop the decision making business case (DMBC) expected in December this year where it will be considered by all three CCGs during a 'Committees in Common' meeting.

2. Recommendation/s

- 2.1 The Committee is asked to:
 - note the findings from the public consultation
 - note the feedback following conscientious consideration from commissioners
 - note that due process has been followed and the Gunning Principles upheld in undertaking the public consultation.

3. Reasons for Recommendation/s

- brief members on the main findings from the public consultation

- outline the next steps and give the board a further opportunity to comment
- provide assurance that the correct process has been followed.

4. Background and options

- 4.1 A pre-consultation business case was developed by South Cheshire, Eastern Cheshire and Vale Royal CCGs in partnership with Cheshire and Wirral Partnership NHS Foundation Trust (CWP) for the redesign of AOPSMHS. This was signed off by the three CCGs governing bodies, strategic partners and NHS England in April 2018 and permission given to proceed to public consultation. The process has been overseen by both legal and consultation experts and this oversight will continue through to completion of the DMBC.
- 4.2 The public consultation ran from 6th March to 29th May 2018 and took three options forward to the population for consideration. Externally facilitated by Midlands and Lancashire Commissioning Support Unit, the consultation partners issued 10,000 copies of the consultation document and questionnaire, held seven public meetings, attended 26 additional meetings and used a variety of media channels to publicise the consultation and encourage people to ‘have their say’.
- 4.3 It was stated unequivocally during pre-consultation engagement, within consultation literature and throughout the consultation period at public engagement events that no decision has been made and invited members of the public to comment on proposals and suggest alternative ideas to address the challenges described in the case for change.
- 4.4 In addition to the consultation document supporting information was made available to those requiring more detail about the process followed, all eight initial options considered, needs analysis work force plans and travel analysis. The approach taken to ensure as many people as possible had a chance to contribute to the consultation process is outlined in the communications and engagement plan.
- 4.5 The findings of the public consultation were published on the website of NHS Eastern Cheshire CCG on 10 September 2018.¹ Stakeholders and media contacts received a briefing informing them of this publication and where to find the findings. NHS South Cheshire CCG and NHS Vale Royal CCG have published the headlines of the findings on their respective websites and direct people to the Eastern Cheshire website to view and download the reports outlining the findings.
- 4.6 The consulting partners have published the following documents, and which accompany this report as appendices:
- **Adult and Older Peoples Specialist Mental Health Services Consultation - Executive Summary (24 pages)**
 - **Adult and Older Peoples Specialist Mental Health Services Consultation - Summary report of findings (71 pages)**
 - **Appendix A: Engagement Report for the Adult and Older People’s Specialist Mental Health Service Redesign (8 pages)**
 - **Appendix B: University of Chester Report (223 pages)**
 - **Appendix C: Analysis of Correspondence Received During the Consultation (11 pages)**
 - **Appendix D: Consultation Feedback from the Additional Engagement Meetings and Events (14 pages)**

¹ <https://www.easterncheshireccg.nhs.uk/Your-Views/ccg-consultations.htm>

- **Appendix E:** [Public events report of findings \(44 pages\)](#)
- **Appendix F:** [PALS summary Report \(3 pages\)](#)

- 4.7 The findings of the AOPSMHS public consultation show that option two has the highest number of strongly agree/agree responses, it was also the option that was considered most likely to deliver on the top two outcomes people said were important:
- improving outcomes for people with mental ill health
 - 24 hour access to crisis services.
- 4.8 It is however important to note that the 3rd most important outcome was '*being able to visit hospital easily*' and this was not considered possible under option two or three for some people, but could be achieved for many with option one.
- 4.9 On 15th August 2018 representatives from the three Governing Bodies met to receive and discuss the independent analysis of the public consultation and give 'conscientious consideration to the consultation findings.
- 4.10 Taking account of the information within the pre-consultation business case alongside the findings from the public consultation, commissioners fed back on what additional work is required to support the development of the DMBC which they will consider at a Governing Body Committee's in Common meeting in December 2018
- 4.11 The AOPSMHS project group will now undertake further work ahead of the publication of the DMBC in relation to:
- revisiting activity data to reconfirm the impact of a new model of care on admissions to hospital length of stay and clinical outcomes
 - further understanding the impact of options 2 & 3 on travel time for visitors and develop robust proposals for supporting people to stay in touch
 - re-examine the potential to utilise existing CWP estate to accommodate more inpatient activity within the local foot print
 - revisit the workforce model and recruitment and retention plans to provide assurance that proposals are achievable
 - explore further with health and social care partners the unintended consequences of each of the options and develop mitigation plans where required
 - review financial profiles against each of the options and provide more detail in relation to both capital and revenue investment.

5. Contact Information

- 5.1 The background papers relating to this report can be inspected by following the link contained above or by contacting the report writer:

Name: Jacki Wilkes
Designation: Associate Director of Commissioning, NHS Eastern Cheshire CCG
Tel No: 01625 663473
Email: jackiwilkes@nhs.net